

It is the policy of Queen Mary Sailing Club that all users (members, visitors, participants, coaches, instructors, officials, parents and volunteers) of QMSC show respect and understanding for each other, treat everyone equally within the context of the sport and conduct themselves in a way that reflects the principles of the club. The aim is for all users to enjoy the Club and their sport.

**Abusive language, swearing, intimidation, aggressive behaviour or lack of respect for others and their property will not be tolerated and may lead to disciplinary action.**

### **All users of QMSC**

- Listen to and accept what you are asked to do to keep you safe
- Respect other users of the Club and their equal right to enjoy the water/facilities.
- Respect and support the Duty Officer and Race Officials, as well as QM Staff.
- Support the involvement & inclusion of all those taking part in activities at QMSC
- Abide by the Club Bye-laws, World Sailing Racing Rules of Sailing and play fairly
- Accept officials' judgements and recognise good performance by all participants
- Take care of all property belonging to other users, the club, class or its members
- Never bully others either in person, by phone, by text or online
- Use established procedures where there is a genuine concern or dispute
- Do not take photography in or around the changing rooms

### **Guardians of users who are U18**

- Support your child's involvement and help them enjoy their sport
- Help your child to recognise good performance, not just results
- Never force your child to take part in sport
- Never punish or belittle a child for losing or making mistakes
- Encourage and guide your child to accept responsibility for their own conduct and performance
- Respect and support the coach/instructor
- Ensure that your child wears suitable clothing and has appropriate food and drink
- Provide contact details and be available when required
- Take responsibility for your child's safety and conduct in and around the club & grounds

### **Coaches, Instructors, Officials and Volunteers**

- Read and follow the 'Good Practice Guide for Instructors, Coaches & Volunteers'
- Consider the welfare and safety of participants before the development of performance

- Encourage participants to value their performance and not just results
- Promote fair play and never condone cheating
- Build relationships based on mutual trust and respect
- Be an excellent role model and display consistently high standards of behaviour and appearance
- Do not drink alcohol or smoke when working directly with young people
- Be aware of any relevant medical information
- Holders of RYA Instructor and Coach qualifications must also comply with the RYA Code of Ethics and Conduct
- Holders of RYA Race Official appointments must also comply with the RYA Race Officials Code of Conduct.

If you are concerned that someone is not following the Code of Conduct, you should inform the Club Welfare Officer or the person in charge of the activity.

### **QM RESPECT**

This is a QM initiative aimed at improving tolerance between members, staff and customers. We want to promote an inclusive culture at QM, where anyone feels welcome to enjoy our playground! As instructors representing the club, please uphold this mantra and call out any inappropriate behaviour if you feel able to. There is also a reporting form for misconduct, please fill this out any time you run into something that isn't right. This can be accessed via QR code in the office.